

Our systems conversion will take place December 13 – December 15, 2024. Action on your part is required to ensure a smooth transition of your QuickBooks or Quicken software.

The conversion instructions linked below reference two Action Dates:

1st Action Date: Friday, December 13, 2024

Complete a data backup, a final transaction download and deactivation of 1st Capital Bank accounts by December 13, 2024.

2nd Action Date: Monday, December 16, 2024

Follow the steps in the conversion instructions linked below.

Clients who do not use Express Web Connect can reactivate their accounts on December 16, 2024.

Clients who use Express Web Connect must wait to reactivate their accounts until December 23, 2024.

Conversion Instructions:

[Quicken](#)

[QuickBooks Desktop](#)

[QuickBooks Online](#)

Intuit aggregation services may be interrupted for up to 5 business days. We recommend you download a QFX/QBO file to reference during this time. The following services may be unavailable during this time:

- Quicken Win/Mac Express Web Connect
- QuickBooks Online Express Web Connect

Carefully review your downloaded transactions after completing the conversion and migration instructions to ensure no transactions were duplicated or missed on the register.

For assistance email ebanking@sccountybank.com or call 831.600.4060, Monday – Friday, 9am – 5pm PST.